

Supervision of Hospitals and Healthcare Centers during COVID-19

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COVID-19 pandemic is a major challenge affecting the health systems of all countries in the world and health workers are struggling with the virus for a long time and are providing health services every day. Although they may feel tired and worn out, hospitals and health care organizations around the world are doing their best to support the front-line forces. Due to the corona pandemic, there is excessive work pressure on health workers, and managers must take appropriate measures to support them in various ways [1,2].

Supervision is an appropriate support mechanism with a positive effect on both the quality of care and the health of the staff. In other words, effective supervision can improve the work of health workers [3]. Supervision can be considered as care and guidance, which is done to ensure the effective and efficient performance of the employees. Unfortunately, high workload and communication constraints have endangered supervision in healthcare providing organizations. Thus, it is necessary to provide required facilities for effective monitoring in all health care organizations [4]. This article sought to suggest effective solutions to monitoring health care

organizations and centers during COVID-19, as a result of which 5 effective steps are presented as follows:

- Supervision should be done by people who have sufficient knowledge, experience, and morale.
- Supervisors must do ongoing monitoring and provide appropriate support.
- Flexible indicators and monitoring standards need to be used.
- If possible, remote technologies should be used to facilitate monitoring.
- Supervisors ought to provide training to staff in accordance with the latest health protocols of the World Health Organization.

Modified supervision can identify challenges in providing health services, provide appropriate measures to address them, and support the staff to ultimately deliver safe and quality services to the patients during COVID-19.

Ethics Approval and Consent to Participate

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Consent to Publish

All authors have read the final manuscript and have given their approval for the manuscript to be published in its present form.

Availability of Data and Materials

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