



Supervision of Hospitals and Healthcare Centers during COVID-19

Mahdieh Motie¹, Reza Dehnavieh² and Khalil Kalavani^{3*}

¹MSc in Nursing, Faculty of Nursing, Islamic Azad University of Tehran, Tehran, Iran

²Associate Professor of Health Services Management, Head of Innovation Center, Institute for Future Studies in Health, Kerman University of Medical Sciences, Kerman, Iran

³PhD Student in Health Services Management, Faculty of Healthcare Management, Management and Leadership in Medical Education Research Center, Student Research Center, Kerman University of Medical Sciences, Kerman, Iran

***Corresponding Author:** Khalil Kalavani, PhD Student in Health Services Management, Faculty of Healthcare Management, Management and Leadership in Medical Education Research Center, Student Research Center, Kerman University of Medical Sciences, Kerman, Iran.

COVID-19 pandemic is a major challenge affecting the health systems of all countries in the world and health workers are struggling with the virus for a long time and are providing health services every day. Although they may feel tired and worn out, hospitals and health care organizations around the world are doing their best to support the front-line forces. Due to the corona pandemic, there is excessive work pressure on health workers, and managers must take appropriate measures to support them in various ways [1,2].

Supervision is an appropriate support mechanism with a positive effect on both the quality of care and the health of the staff. In other words, effective supervision can improve the work of health workers [3]. Supervision can be considered as care and guidance, which is done to ensure the effective and efficient performance of the employees. Unfortunately, high workload and communication constraints have endangered supervision in healthcare providing organizations. Thus, it is necessary to provide required facilities for effective monitoring in all health care organizations [4]. This article sought to suggest effective solutions to monitoring health care

organizations and centers during COVID-19, as a result of which 5 effective steps are presented as follows:

- Supervision should be done by people who have sufficient knowledge, experience, and morale.
- Supervisors must do ongoing monitoring and provide appropriate support.
- Flexible indicators and monitoring standards need to be used.
- If possible, remote technologies should be used to facilitate monitoring.
- Supervisors ought to provide training to staff in accordance with the latest health protocols of the World Health Organization.

Modified supervision can identify challenges in providing health services, provide appropriate measures to address them, and support the staff to ultimately deliver safe and quality services to the patients during COVID-19.

Ethics Approval and Consent to Participate

Not applicable.

Received: February 26, 2021

Published: March 19, 2021

© All rights are reserved by **Khalil Kalavani, et al.**

Consent to Publish

All authors have read the final manuscript and have given their approval for the manuscript to be published in its present form.

Availability of Data and Materials

Not applicable.

Competing Interests

There are no Competing interest.

Funding

No funding was received.

Bibliography

1. Dehnavieh R and Kalavani K. "Management-supportive measures for managers of healthcare organizations during the COVID-19 epidemic". *Infection Control and Hospital Epidemiology* 41.7 (2020): 878.
2. Motie M., *et al.* "Management of Diagnostic and Treatment Centers in the Second Wave of COVID-19". *Journal of Clinical Haematology* 1.2 (2020).
3. Snowon DA., *et al.* "Does clinical supervision of healthcare professionals improve effectiveness of care and patient experience? A systematic review". *BMC Health Services Research* 17.1 (2017): 1-1.
4. Martin P and Snowdon D. "Can clinical supervision bolster clinical skills and well-being through challenging times?" *Journal of Advanced Nursing* 76.11 (2020): 2781-2782.

Assets from publication with us

- Prompt Acknowledgement after receiving the article
- Thorough Double blinded peer review
- Rapid Publication
- Issue of Publication Certificate
- High visibility of your Published work

Website: www.actascientific.com/

Submit Article: www.actascientific.com/submission.php

Email us: editor@actascientific.com

Contact us: +91 9182824667